

Rules of Play

Hasletots would like to ensure everyone gets the most fun out of our stay & play sessions. By entering Hasletots and using our play facilities parents/carers and their child(ren) agree to adhere to our rules of play.

1. All children must always be accompanied by a responsible adult (18 years old and over). Hasletots do not accept responsibility for the supervision of children. Parents/carers are responsible for the behaviour and wellbeing of the child(ren) in their care and must always maintain supervision.
2. The play equipment and bouncy castle are suitable for children aged 0 to 5 years old. If a child is just over the upper age limit Hasletots staff may apply discretion to allow entrance for play.
3. Children should use the toilet and wash their hands before entering the play area.
4. Shoes must be removed before entering the play area, however socks must always be worn.
5. Jewellery and badges should be removed. Spectacles are worn at own risk and should only be worn if used with a retainer and shatter proof lenses.
6. We recommend to parents/carers that children wear long sleeves and trousers. Jackets/coats and outside clothing should be removed.
7. Clothes with ropes and cords should not be worn in the play area.
8. No sharp objects may be taken on or near the play equipment and bouncy castle.
9. No food, drink or chewing gum should be taken on or near the play equipment and bouncy castle.
10. Only food and drink purchased from Hasletots may be consumed in the premises, the expectation to this would be baby products.
11. Smoking or playing with fire is not permitted anywhere on the premises.
12. No animals are allowed on the premises however guide dogs are allowed.
13. Children who are unwell or have been unwell should not use the play equipment until 48 hours clear of their illness or longer if contagious, seek GP advice. Children who become unwell during the session should leave immediately to prevent infection of others.
14. Ensure your child(ren) are not pushing, colliding, fighting or behaving in a manner likely to injure, cause distress to others or damage the equipment.
15. Fighting, bullying, abusive, aggressive, or any type of behaviour deemed to be unsuitable towards Hasletots staff, management or other members of the public, from either adults or children, will not be tolerated under any circumstances and guilty parties will be asked to leave.
16. Climbing, hanging or sitting on the walls of the bouncy castle is dangerous and should not be allowed.
17. The safety step of the bouncy castle is to assist with getting on and off the bouncy castle. Do not allow your child(ren) to bounce on the safety step as a child could easily bounce off the inflatable and cause injury to themselves and/or others.
18. Balls or other objects should not be thrown at each other and all balls should remain in the ball pit.
19. Adults should not sit or lean on any of the play equipment including the ball pit/kerb walls.
20. Avoid large and small children using the play equipment and bouncy castle at the same time.
21. In the interest of Health and Safety, please ensure that any food debris which falls on the floor is picked/wiped up as soon as possible. Inform a member of staff about any spillages.
22. Report all accidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of re-occurrence. These will be logged into our accident book as part of on-going safety audits.
23. All damages to Hasletots property either accidental or deliberate must be reported to a member of staff.
24. Nappy changing and the use of potties should be conducted in the baby changing room.
25. Photography and video recording should be limited to your own child(ren) and within the main hall only, please be mindful of the other children and their parents/carers.
26. We cannot accept liability for any loss or theft of personal belongings that may occur during our sessions. Should any personal property be left Hasletots will endeavour to return it to you, however we reserve the right to donate it to charity if not claimed within seven days after the session.
27. All children play entirely at their own risk and under the full supervision of their parents/carers and Hasletots will not be held responsible for the behaviour and safety of the children using the equipment.
28. Any persons found breaching these rules may be asked to leave as Hasletots should be a safe, fun and stimulating environment for everyone.